



Neglect Champions' Newsletter

Welcome to our May 2024 Neglect Champions' Newsletter. Our Neglect Champions network continues to grow with 359 members currently from across the multi-agency network. If you know anyone else who would like to be a Neglect Champion then they can sign up here: <https://forms.office.com/r/XmfVFtbSUi>

If you are aware of someone who has been nominated to be a champion and they are not receiving these newsletter please ask them to complete the sign up form so we can ensure our records are up to date.

We hope you find the newsletter interesting and informative. If there is something you would like to see included within the newsletter then please email: sharon.moore@norfolk.gov.uk

Neglect Toolkit Workshops

The Neglect Toolkit Workshops for Neglect Champions are running in June and July. These workshops are designed to give you the skills to effectively use the tools in the Neglect Toolkit.

Dates and venues for the available session are:

13th June 2024 – 9am to 4pm - Fakenham Racecourse

25th June 2024 – 9am to 4pm - Kings Centre, Great Yarmouth

Email sharon.moore@norfolk.gov.uk to book your place.

To access the tool itself you will need to create a professional account on the Just One Norfolk site [Health Advice & Support for Children & Families \(justonenorfolk.nhs.uk\)](https://www.justonenorfolk.nhs.uk) and search for Neglect Toolkit.

Norfolk Graded Care Profile Feedback Survey

We are currently undertaking a survey regarding use of the Norfolk Graded Care Profile (NGCP). The aim of the survey is to provide the implementation group with information on how the tool is embedding into use and also to develop understanding of what support practitioners need to use the tool effectively.

If you have received training to use the NGCP then please complete the survey. Even if you have not had the opportunity to use the tool yet your feedback is still important: <https://forms.office.com/e/XbUv1LGnUE>



Thematic Review on Neglect

A national thematic review on Neglect is currently being undertaken by Jane Wiffin and colleagues. The review will look at issues such as what is neglect and how do professionals define it; how does it vary depending on the age of the child; what is the impact on the child and the parents' circumstances.

Keep an eye out for further information on when the publication of the review findings will happen.

Reflective Spaces

The second Reflective Space for Neglect Champions took place on 9th May. The session was well received and the opportunity was also taken to ask those who attended what topics they may find beneficial for future session. Some suggestions were: parental mental health and neglect; starting the conversation around neglect; the impact of sustained neglect on children; and how to help / signpost families and those working with the families. If you have an suggestions on topics you would like to consider in the reflective sessions please let us know.

Our next Reflective Spaces session for Neglect Champions will run on Wednesday 10th July 4.30pm to 5.30pm. The focus of this session will be Consent and Barriers. This is a virtual session offered to all of our Neglect Champions.

Contact sharon.moore@norfolk.gov.uk for the link for the session.

What is a reflective space session?

- An opportunity for staff to have a space to reflect on topics relevant to neglect
- Space to consider how your morals, ethics and values impact on practice and the system that we work in
- Support staff to feel contained and enabling them to have a secure base
- Build confidence in staff to be reflective and professionally curious
- Build emotional intelligence in staff

Consider different topic areas related to working with neglect

If you have any questions about the session please don't hesitate to contact Michelle Dunsire – Service Manager for Practice & Participation Children's Services (michelle.dunsire@norfolk.gov.uk)

Our following Reflective Spaces session will be on Friday 27th September 2024—12.30pm to 1.30pm and will focus on Root Causes of Neglect



Multi-Agency Chronologies

We have recently published the final multi-agency chronology practice guidance and some exemplars to cascade within agencies. This is a really exciting development as it will enable the professional networks and the families they are working with to be really clear about the key practice episodes, and the risks and impact on the child/ren they are worried about.

This is innovative practice and based on what works well as identified by Research in Practice. Norfolk is ahead of the game now and the aim is to ensure that these chronologies are used at all different stages in the child's journey as the practice becomes embedded. This will not only enable us to maintain oversight of the child's lived experience over time but should also reduce the amount of time required in writing lengthy and potentially siloed reports.

The guidance is published on the on the NSCP Norfolk Continuum of Needs Guidance page under the Genograms and Chronologies Resources and Guidance Section and plans are in place to promote at the neglect champion workshops in June and July this year. [Norfolk Guidance to Understanding Continuum of Needs | NSCP | PWWC \(norfolklscp.org.uk\)](https://www.norfolklscp.org.uk)

The NSCP has a task & finish group working on monitoring the use of MA Chronologies and are committed to promoting this way of working through clear comms. We will be filming some webinars over the summer with frontline staff and senior leaders to further support these messages. Watch this space!

Accumulative Neglect Operational Oversight Forum (ANOOF)

Don't forget that you can refer cases featuring accumulative neglect to ANOOF.

ANOOF aims to improve outcomes for children and young people in Norfolk who are known to be at risk of cumulative neglect. This is a learning forum for senior and strategic leaders, chaired jointly by Children's Services and Health, in which to discuss cases of accumulative neglect in Norfolk. This forum will reflect on cases of neglect, considering whether they are well managed and coordinated, and that all possible action by all agencies has been taken to protect children and young people. Reflections will include understanding the effectiveness of interventions and how well we know the individual and collective needs of the family to prevent neglect in the future. The forum's role is to identify and address patterns, themes and any practice issues around neglect that are impacting the ability to understand the lived experience of children or young people to enable resources to be directed where they are most needed. This is not an operational meeting where case management directions will be given.

A comprehensive list of panel members is available on the November newsletter in the Files section of the Teams channel or email sharon.moore@norfolk.gov.uk.



Neglect Champions' Teams Channel

If you haven't checked out our Teams Channel yet then please do have a look. Information is posted on research and learning opportunities but it is also a place where Champions can talk to each other and ask advice (not case specific).

If you are not currently on the channel and would like to be added please email sharon.moore@norfolk.gov.uk

NSCP Website

Don't forget to visit Norfolk Safeguarding Children Partnership's Website for valuable information around neglect [NSCP Priorities](#) | [Norfolk Safeguarding Children Partnership](#) | [PWWC \(norfolkscp.org.uk\)](http://PWWC.norfolkscp.org.uk)

As well as resources and information on neglect, you will also find the NSCP Neglect Policy and a downloadable version of the Neglect Identification Tool.

Neglect Strategy Implementation Group

This is a multi-agency group who are tasked with facilitating the roll out of the Neglect Strategy and ensuring that its policies are implemented.

The Neglect Strategy Implementation Group is made up of representatives from across the safeguarding children partnership.

If you want to know more about the work of the NSIG or find out who the representative is from your agency please contact Sharon Moore at the email address below.

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