## Flowchart for Professionals

If you have immediate concerns for the welfare and safety of a child you need to call CADS on 0344 800 8021, you may also want to consider the need to call the police on 999.

Has the family accessed support via their local Family Hub, including what's available within their local community?

**Contact family hubs - Norfolk County Council** 

Does the child, young person or family need some additional advice and support to prevent problems escalating?

Would multi-agency working better support the family, their network and their outcomes?

Does the child have emerging SEN or is the child at risk of exclusion?

**Complete an online Request for Support** 

Yes

Request for support - Norfolk County Council Call the SEND & Inclusion
Support Line

Yes

0333 313 7165

Do you have an immediate safeguarding concern for a child, young person or family?

Or are there escalating concerns?

Or concerns about parental capacity?

Or is the situation complex and you need advice and guidance?

Yes

Call Children's Advice & Duty Service (CADS)

 $0344\,800\,8021$ 

Choose the most appropriate option for your call



