

July 2024

Norfolk Safeguarding Children Partnership



Norfolk Safeguarding
Children Partnership

Neglect Champions' Newsletter

Welcome to our July 2024 Neglect Champions' Newsletter. Our Neglect Champions network continues to grow with 384 members currently from across the multi-agency network. If you know anyone else who would like to be a Neglect Champion then they can sign up here: <https://forms.office.com/r/XmfVFtbSUi>

If you are aware of someone who has been nominated to be a champion and they are not receiving these newsletter please ask them to complete the sign up form so we can ensure our records are up to date.

We hope you find the newsletter interesting and informative. If there is something you would like to see included within the newsletter then please email: sharon.moore@norfolk.gov.uk

Thank you

Dear Neglect Champions,

I wanted to write and thank you on behalf of the NSCP for the fantastic work you have been and continue to be doing in this critical area. We know that neglect has a major impact on children both nationally and locally. Tackling the root causes at the earliest opportunity is essential. Recognising the signs and having the courage to offer support and intervention is another key factor in our efforts to provide the best possible outcomes for children and families. You should be proud for taking on the role of Neglect Champion and you should know that the work you are doing is having a positive impact. The Partnership appreciate that many of you do this in addition to incredibly busy working lives, we appreciate the support you provide.

So please accept a very genuine 'Thank-You' from the Partnership and a personal one from me. I know you will continue to support our efforts to improve outcomes for children in Norfolk.

Chris Robson
NSCP Chief Scrutineer

Neglect Champions Forum—24th October Save The Date!!!

Our next Neglect Champions' Forum will take place on the morning of Thursday 24th October. More details to follow but put the date in your diary now.



Neglect Toolkit Workshops

It was great to see so many of you at the Neglect Toolkit Workshops that ran across the county in June and July. The sessions received really positive feedback and we hope that those who attended feel supported to use the tools within the toolkit more effectively.

The workshops covered five of the tools available to support practitioners to address neglect:

The Norfolk Graded Care Profile	Assessing neglect against established domains to better measure change and impact
Multi-agency Chronologies	Maintaining an overview of the case and the impact on the child
Substance Misuse and Neglect	How neglected children experience parental substance misuse and the effect of different substances
Using Change Models with Families	Supporting professionals to help families make sustainable change
Parents with Learning Difficulties	Understanding the particular challenges these families face and ways to work with them

Those who attended appeared to value the events:

“This was a great workshop, the time flew by and each session brought something different”

“Every workshop was delivered with passion and i felt totally engaged with what was being said.”

An evaluation report has been prepared and is being submitted to the Neglect Strategy Implementation Group for consideration.

For those who were not able to attend, keep an eye out for further training in some of these areas. Substance Misuse training delivered by CGL and The Matthew Project will be available in the autumn. We are also currently in the process of recruiting facilitators for multi-agency Questions for Success training, which includes Change Models.

More information on these learning opportunities will be shared with you as it becomes available.



Neglect Toolkit

Don't forget to access the Neglect Toolkit on the Just One Norfolk website [Health Advice & Support for Children & Families \(justonenorfolk.nhs.uk\)](https://www.justonenorfolk.nhs.uk/HealthAdvice&SupportforChildren&Families)

You will need to create a professional account on the website, which will then give you access to the website, among many other resources.

The toolkit is being added to frequently so do remember to revisit the site regularly to see if there is anything new to support your work.

Work is currently underway around developing a partner toolkit specifically focused on adolescent neglect as this is an area of work where it has been identified that practitioners would benefit from additional resources. This includes looking at a version of the Graded Care Profile focusing on adolescents and their particular needs.

Another area of potential development, which was highlighted during the March conference, was the concept of Mentalisation and whether learning opportunities and resources around this could be offered.

Use to the toolkit is monitored so that the Neglect Strategy Implementation Group can better understand how it is being used and what the key areas of interest/need for practitioners are.

Latest figures indicate:

May 1st – May 31st 2024

Overall page views – 262

Users – 85

Top 3 toolkit pages (after landing page)

- Norfolk GCP
- Questions for success
- Multi agency chronologies

June 1st – June 30th 2024

Overall page views – 240

Users – 140

Top 3 toolkit pages (after landing page)

- Norfolk GCP
- Questions for success
- Multi agency chronologies



Accumulative Neglect Operational Oversight Forum (ANOOF)

In Norfolk we need to establish a shared understanding of chronic neglect in terms of impact on the child and their family. By chronic we are talking about low level neglect over a longer period of time resulting in cumulative harm as well as cyclical neglect where things may appear to improve for short periods and then deteriorate again in a repeat pattern, making it difficult for the child to feel secure.

If you have any cases that you are working with and there is evidence of long-term chronic neglect, please consider bringing them to the Accumulative Neglect Operational Oversight Forum (ANOOF).

This is a learning forum to think together about the child and family and have a better understanding of the operational issues and case management to support the identification of the root cause. The ANOOF consists of a multi-agency panel so please speak to your organisation's panel member if you have a case.

ANOOF Panel Members are:

Jenifer Dewar	Children's Services—Assistant Director Family Help and High Needs
Lucy Parsons	CCS - Named Professional Safeguarding Children
Abigail McGarry	NSCP - Head of NSCP Business Delivery
Mark Osborn	NSCP - Safeguarding Intelligence Performance Co-ord
Tania Fulcher	Children's Services-Service Manager, Ind Stat Svs
Sally Sinclair	Children's Services-Head of Social Work, FAST Norwich
Sallie Bloomfield	Children's Services-Head of Service Family Support/Help
Paul Finon	Children's Services-Head of Intensive and Specialist Support Service
Michelle Mackney	Children's Services—Head of Service –Residential Children's Services
Kelly Waters	Children's Services - Senior Education Adviser
Claire Farrelly	Children's Services—Safeguarding Adviser
Jo-anne Lamb	Children's Services-Early Years Learning Senior Adviser
Carol Manning	Children's Services-Head of Family Support, West & Breckland
Louise Wallace	Norfolk Constabulary - A/Detective Inspector
Susan Stolworthy	NSFT
Vicky Aspinall	NCHC – Head of Safeguarding
Lisa Gair	Norfolk and Waveney ICB - Deputy Designated Nurse Safeguarding Children
Lauren Downes	Children's Services—Head of Youth Justice and Targeted Youth Support
Lewis Parr	Norwich City Council (District Council Representative)
Mat Armitage	Deputy Service Manager—Change Grow Live



Norfolk Graded Care Profile Audit

The NSCP Multi-Agency Audit Group has recently undertaken an audit looking at use of the Norfolk Graded Care Profile tool.

A report of the findings has been completed and will be presented to the Neglect Strategy Implementation Group on 16th July 2024. The findings will be considered with a view to ensuring that implementation of the tool is as effective as it can be across the county and so that we can ensure that practitioners are receiving the support they need to use the tool.

Reflective Spaces

The third Reflective Space for Neglect Champions took place on 10th July. These sessions are positively received and champions who attend have indicated that they appreciate the time out of their day to day work to reflect on their practice and also to hear the views of others. If you have any suggestions on topics you would like to consider in the reflective sessions please let us know.

Our next Reflective Spaces session for Neglect Champions will run on Friday 27th September from 12.30pm to 1.30pm. The focus of this session will be on the Root Causes of Neglect. This is a virtual session offered to all of our Neglect Champions. Contact sharon.moore@norfolk.gov.uk for the link for the session.

What is a reflective space session?

- An opportunity for staff to have a space to reflect on topics relevant to neglect
- Space to consider how your morals, ethics and values impact on practice and the system that we work in
- Support staff to feel contained and enabling them to have a secure base
- Build confidence in staff to be reflective and professionally curious
- Build emotional intelligence in staff

Consider different topic areas related to working with neglect

If you have any questions about the session please don't hesitate to contact Michelle Dunsire – Service Manager for Practice & Participation Children's Services (michelle.dunsire@norfolk.gov.uk)

Our following Reflective Spaces session will be on Wednesday 6th November 2024—1pm to 2.30pm.



Neglect Champions' Teams Channel

If you haven't checked out our Teams Channel yet then please do have a look. Information is posted on research and learning opportunities but it is also a place where Champions can talk to each other and ask advice (not case specific).

If you are not currently on the channel and would like to be added please email sharon.moore@norfolk.gov.uk

NSCP Website

Don't forget to visit Norfolk Safeguarding Children Partnership's Website for valuable information around neglect [NSCP Priorities](#) | [Norfolk Safeguarding Children Partnership](#) | [PWWC \(norfolkscp.org.uk\)](http://PWWC.norfolkscp.org.uk)

As well as resources and information on neglect, you will also find the NSCP Neglect Policy and a downloadable version of the Neglect Identification Tool.

Neglect Strategy Implementation Group

This is a multi-agency group who are tasked with facilitating the roll out of the Neglect Strategy and ensuring that its policies are implemented.

The Neglect Strategy Implementation Group is made up of representatives from across the safeguarding children partnership.

If you want to know more about the work of the NSIG or find out who the representative is from your agency please contact Sharon Moore at the email address below.

Contacts:

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